
Edward Manning – Passenger Terms & Conditions

1. Contractual Agreement

When you make a booking with Edward Manning ("the Operator"), a direct contract is created between you (the passenger) and the Operator. Under Regulation 9(14) of the Private Hire Vehicles (London) (Operators' Licences) Regulations 2000, the Operator accepts the booking as the principal contractor. This means the Operator is legally responsible for providing the journey that is the subject of your booking.

2. Liability

Because the Operator acts as the principal, the Operator is liable for the execution of the transport service from the agreed pickup location to the destination. While licensed private hire drivers are sub-contracted or employed to perform the driving services, the legal responsibility for the journey remains with the Operator.

3. Fares and Payment

All fares are agreed upon at the time of booking or calculated based on the Operator's standard rates. Payment must be made directly to the Operator or via an authorized payment method provided by the Operator. Drivers are not authorized to alter the agreed fare on behalf of the Operator.

4. Cancellations and Amendments

Any cancellations or changes to your booking must be communicated directly to the Operator, not the driver. The Operator reserves the right to charge a cancellation fee in accordance with our standard cancellation policy.

5. Governing Law

This contract is governed by and construed in accordance with the laws of England and Wales, specifically complying with the Private Hire Vehicles (London) Act 1998.
